

Dear Customer:

Thank you for buying the UNIMAT multi-purpose machine. To get the most out of your equipment, it is important that you read the UNIMAT handbook, "Miniature Machining Techniques". It was written for the non-machinist and gives necessary information about the proper operation of UNIMAT equipment. A careful reading will ensure that you get the best possible results with UNIMAT.

During manufacture and final inspection, UNIMAT equipment is subjected to hundreds of individual inspections and tests. Every part (with the exception of the drive belts) is completely guaranteed for six months, provided that your guarantee card is registered with us. So, protect your investment and return the postage-free warranty card, today!

#### IN THE EVENT OF DIFFICULTY . . .

Most problems with UNIMAT are caused by improper set-up or incorrect adjustments. If you have a problem with your equipment, if a part is defective or has been damaged in shipment, please let us know immediately. Write to the Customer Service Department, American Edelstaal, Inc., One Atwood Avenue, Tenafly, N.J. 07670. Be sure to give complete details regarding the nature of the problem or defect.

Since most of our dealers cannot be totally familiar with the complete machine and all the parts, taking your problems to him may only result in further delay. That's why we urge you to contact us directly. Our Customer Service Department will give you the proper information promptly.

In the event a part is defective and must be returned, you will receive a special Authorized Return Label, plus necessary shipping instructions. Please do NOT return parts without our authorization first. Parcels arriving without our Authorized Return Label are refused by our receiving department, and will be returned to you, unopened.

We are obligated to you for buying our equipment, and part of our obligation is to help you get the maximum benefits from your UNIMAT. But we need your help and cooperation to this end. A thorough reading (and at intervals, re-reading) of the "Miniature Machining Techniques" manual will give you the details you need to get precision results from UNIMAT for years to come. Without your interest and care, even a quality machine like UNIMAT will suffer.

Over 100,000 units are now in use. We're certain your UNIMAT will serve you faithfully for years to come.

Sincerely,  
AMERICAN EDELSTAAL, INC.

